Membership terms

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Membership

The Closing Circle is an application-only community for B2B tech sales professionals. Applying is free. We review applications manually. Accepted applicants receive payment instructions. Paid membership starts when payment is confirmed and provides access to the member community and private member directory. TCC events are included in the membership fee. Dinners are paid for separately.

Seller and contact

The seller is VALERA MINDLAB LIMITED, registered in Ireland under CRO number 767789, at 40 Bayside Boulevard North, Sutton, Dublin 13, D13 K0H3. For membership questions, complaints or cancellation requests, contact hello@theclosingcircle.eu or +353 89 209 4015.

Price and renewal

Membership costs 99 EUR per year or 22 EUR per month, including VAT, depending on the plan selected at checkout. The subscription renews automatically and is billed in advance until cancelled. Your plan and total payment are shown before you pay.

Cancelling renewal

You may cancel renewal by contacting hello@theclosingcircle.eu. You can also use Manage subscription in the members area. Cancellation stops the next renewal; access continues until the end of the paid period. After the first 14 days, we do not offer a partial refund simply because you stop using membership before that period ends. This does not limit the money-back guarantee below or your mandatory legal rights.

First-payment money-back guarantee

If you are not happy for any reason, tell us at hello@theclosingcircle.eu within 14 days of your first payment. We will refund that payment in full and close your membership. State the name and email used for membership and that you want to cancel; you do not need to give a reason. Do not send card details. This guarantee does not limit your mandatory legal rights.

Consumer cancellation rights

If you buy membership as a consumer, you may cancel the initial membership contract without giving a reason within 14 days of the day the contract is concluded. To cancel, send a clear statement to hello@theclosingcircle.eu or write to VALERA MINDLAB LIMITED at the address above. You may use the form below, but you do not have to. Sending your request before the cancellation period expires is sufficient. This right is separate from our first-payment money-back guarantee and does not limit any longer period or other mandatory right that applies to you.

Where you exercise an applicable statutory right to cancel, we will reimburse the payments due to you without undue delay and no later than 14 days after you inform us. We will use the original payment method unless you expressly agree otherwise, without a reimbursement fee. Our first-payment guarantee provides a full refund when its conditions are met; we will not deduct membership use from that guarantee.

Optional cancellation form

Complete and return this form only if you wish to cancel. An ordinary email is also sufficient.

To: VALERA MINDLAB LIMITED, 40 Bayside Boulevard North, Sutton, Dublin 13, D13 K0H3; hello@theclosingcircle.eu.

I give notice that I cancel my contract for The Closing Circle membership.

Contract date: ___

Name: ___

Address: ___

Membership email: ___

Date: ___

Signature, only if sent on paper: ___

Personal membership and conduct

Membership is personal and must not be shared. The Ground rules apply to members. They cover confidentiality, protection of customer and company data, no cold pitching or spam, respectful conduct and no scraping or exporting the member directory.

TCC may end membership for a breach of these rules. The founders will usually discuss the issue with the member first; serious breaches may lead to removal without warning. If TCC ends a paid membership, it will refund the unused part of the current paid period. This does not limit mandatory legal rights.

Your legal rights and complaints

Nothing in these terms limits mandatory consumer rights, including remedies where a service is not provided as required by law. The ordinary cancellation and refund policy does not remove those rights. If there is a problem with your membership, contact hello@theclosingcircle.eu with the issue and the name and email used for membership. Do not send payment-card details.